



Grand Canyon Anesthesiology Consultants
5110 N. 44th Street, L200, Phoenix, AZ 85018
Scheduling: 602-343-2900, Fax: 602 -343-2901
GrandCanyonAnesthesiology.com

PATIENT RIGHTS AND RESPONSIBILITIES

In recognition of our responsibility in rendering patient care, these rights and responsibilities are affirmed in the policies and procedures of

Office Based Anesthesia Services

The patient has the right

To be treated with courtesy and respect, with appreciation of his or her individual dignity and with protection of his or her need for privacy.

To prompt and reasonable response to questions and requests.

To know who is providing medical/dental services and who is responsible for his or her care.

To know what patient support services are available, including whether an interpreter is available if he or she does not speak English.

To know what rules and regulations apply to his or her conduct.

To be given information concerning diagnosis planned course of treatment, alternatives, risks, and prognosis by the health care provider.

To refuse treatment, except as otherwise provided by law.

To be given, upon request, full information and necessary counseling on the availability of know financial resources for his or her care.

To receive, upon request, prior to treatment, a reasonable estimate of charges for medical care.

To receive a copy of reasonably clear and understandable, itemized bill and, upon request, to have charges explained.

To receive impartial access to medical treatment or accommodations, regardless of race, national origin, religion, physical handicap, or source of payment.

To know if medical treatment is for purposes of experimental/research and to give his or her consent or refusal to participate in such experimental research.

To express grievances regarding any violation of their rights, as stated in Florida law, through the grievance procedure of the health care provider or health care facility which served them, and to the appropriate state-licensing agency.

To participate in decisions involving their health care, unless contraindicated by concerns for their health.

A patient is responsible

For providing to the health care provider, to the best of his or her knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to his or her health.

For reporting unexpected changes in his or her condition to the health care provider.

For reporting to the healthcare provider whether he or she comprehends a contemplated course of action and what is expected of him or her.

For following the treatment plan recommended by the health care provider.

For keeping appointments and when he or she is unable to do so for any reason, for notifying the health care facility.

For his or her actions if he or she refuses treatment or does not follow the health care provider's instructions.

For assuring that the financial obligations of his or her health care are fulfilled as promptly as possible.

For following facility rules and regulations affecting patient care and conduct.

For consideration and respect of the facility staff and property

Filing Complaints

If you have a complaint against a health care professional and want to file a complaint, you may contact the following:

Arizona Medical Board

9545 E. Doubletree Ranch Rd.

Scottsdale, AZ 85258

480-551-2700

877-255-2212